



Return and Exchange Form

www.mogulmaniac.com

Customer Name: _____

Invoice #: _____

RA#: _____

To return a product that you have purchased, please follow the instructions listed below.

1. Please complete the Return Form below. If you wish to exchange a product, don't forget to list the items you are requesting.
2. We can't accept any returns/exchanges that do not have an RA#. You can receive an RA# by calling 877-266-6485, or emailing return information to sheris@mogulmaniac.com.
3. Return your product in a box or carton which protects the merchandise. Package the item(s) and Return Form and seal it securely with packing tape.
4. We recommend that you insure your package (we cannot accept responsibility for uninsured packages.)
5. Please ship your package addressed to: Mogul Maniac 7668 El Camino Real, #104-223, Carlsbad, CA 92009 with the RA# labeled on the outside of the package.
6. We will send any merchandise purchased you request in exchange via standard shipping (within the continental USA), unless you indicate otherwise.
7. Our policy is to pay for shipping on any errors on our part. Email sheris@mogulmaniac.com for a prepaid return label.
8. We have a 30-day return from the date you receive your product.
9. All International orders are required to pay for shipping both ways.

Reason Codes For Returns

50=I ordered the wrong item
54=Wrong Item Shipped

51=Too Small

55=I item not as described/punctured

52=Too Big

53=Defective

56=Poor Quality

ITEMS RETURNED

Description of Item	Color	Size	Price	Quantity	Reason Code	Refund	Exchange

ADDITIONAL OR REPLACEMENT ORDERS

Description of Item	Color	Size	Quantity	Price	Additional Comments

Refund of Balance Due: If you requested a refund of exchange with a price difference, you will be credited with the method you paid. If there is a balance due, please include payment or supply your credit card information.

Card# _____ Exp _____ Type of Card [] Mastercard [] Visa

Signature: _____ Security Code on Back of Card _____

Name on Card: _____ Country: _____

Shipping Information: Name _____ Telephone No. _____

Address: _____ City _____ State _____ Zip Code _____

Please call us toll free at 877-266-6485 with any questions.

While it should only take one billing cycle, please allow up to two (2) billing cycles for returned credit to appear on your credit card statement.

*Alaska, Hawaii and International Returns must be pre-paid